

Name of discipline	Pharmaceutical deontology		
Type	Compulsory	Credits	3
Academic year	II	Semester	IV
Number of hours	Course	15	Practice work
	Seminar	-	Self-training
Component	Specialized		
Course holder	Adauji Stela, PhD, associate professor Șchiopu Tatiana, university assistant		
Location	Chisinau, str. Nicolae Testemițanu, 22, Vasile Procopișin University Pharmaceutical Center		
Conditionings and prerequisites of:	Program: Fundamental knowledge in bioethics. Pharmaceutical deontology is part of the pharmaceutical assistance process, which directly influences the treatment and medication process.		
	Competences: Knowledge of the requirements regarding the moral and intellectual aspect of the pharmacist, which is an important link in promoting healthy lifestyles, and behaviour, professionalism, and external appearance of the pharmacist directly affect the adherence and compliance of pharmacy visitors.		
Mission of the discipline	To provide the future pharmacist specialist with theoretical knowledge and practical skills in the field of pharmaceutical deontology aimed at observing the fundamental ethical and moral principles of the profession intended to ensure the benefits for the health of the consumers of medicines and the whole society.		
Overview of the topics	Pharmaceutical deontology – scientific-practical discipline. Ethical basics of pharmaceutical deontology. Basic principles of pharmaceutical deontology. Moral and normative aspects in the pharmaceutical profession. Citizens' rights in the field of health in terms of human rights and freedoms. Deontology of pharmacist-patient-society relationship. Deontology of pharmacist-physician relationships. Deontology of pharmacist-pharmacist-collective relationship. Case studies in pharmaceutical deontology. Professional accountability of pharmacist. Code of conduct of the pharmaceutical enterprise.		
Outcomes	<ul style="list-style-type: none"> • to know the purpose and importance of pharmaceutical deontology in conducting practical work within the pharmaceutical enterprise; • to become familiar with the behavioural modalities of relationships with patients, medical workers and pharmacists, who will ensure positive results of professional activity; • to be able to solve practical situational problems of pharmaceutical deontology; • to prevent actions that do not comply with pharmaceutical deontology principles in dealing with the patient, the medical worker, the pharmacist colleague; • to be able to develop/contribute to the development of the code of conduct for the pharmaceutical enterprise; • to apply research methods applicable to pharmaceutical deontology; 		

	<ul style="list-style-type: none"> • to apply the competencies obtained in the field of pharmaceutical deontology in general purpose of the health system.
Clinical skills	<ul style="list-style-type: none"> • application of the principles of Pharmaceutical Ethics; • appreciation of relationships: pharmacies - doctor, pharmacist - patient, pharmacist - pharmacist; • preventing violations of the principles of pharmaceutical deontology; • resolving possible conflicts in the process of providing pharmaceutical services; • self-appreciation of one's own behavior in relationships with patients, doctors, colleagues; • application of the principles of professional deontology in arguing the managerial decisions. •
Evaluation form	Exam